

From: Licensing
Sent: 28 September 2020 10:10
To: Russell Way; Steven Mahoney; Jamie Livermore
Subject: FW: [External]..FW: RE CONCERNS.

----- Original message -----

From: <
Date: 27/09/2020 16:04 (GMT+00:00)
To: sbartrum@uttlesford.gov.uk
Subject: RE CONCERNS.

Dear Sir/Madam

Please see the attached Dual Purpose Hackney Carriage Badge as my identification.

I write to inform you of the circumstances that occurred since my joining Kinect Transport Services in Rayleigh Essex.

I was Successful in obtaining employment as a Schools Driver with the above Company on

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After undertaking their entry requirements i was then asked to travel to Hoddesdon to collect a hire Vehicle which was an 8 Seat Minibus for my use commencing in 2/9/20.

I was assured a relevant insurance and PH plates were in place with Uttlesford Council and all was legally in order.

The Carriage plate numbered

.... was not supplied to me until 3pm on Friday the 4th September 20 and was handed to me in Thriftwood School car park by a Kinect Ltd. Representative who instructed myself incorrectly to display the Plate in the Front Windscreen. Therefore until being supplied with the plate i was driving a vehicle without the correct cover in place and i understandably thought that with such a huge responsibility and the legal implications attached this would all be in place. I declined the advice to display to the fore and displayed it inside the rear windscreen where it was concealed internally by a head test so as not to obscure full rear vision.

I am aware that at least 16 other vehicles were also subject to the same mis management and were promptly removed from service at the schools request until the plates were supplied for display on those Vehicles.

All of this is of great concern and i feel it is absolutely Correct that your offices are made aware of these major errors that should have been in place in the first instance prior to any passenger Transportation ever commenced.

I Formally request that all my details be withheld in any inquiries your offices may feel prudent to undertake. My Mobile Number is....

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Finally i am aware that many of the children's parents are all very concerned at the level of this Companies operational and administrative capability and have and still are making written complaints to both Kinect ltd. And to ECC.

I thank you for your attention and please call me should you require any further assistance.

Regards.

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Sent from my Samsung Galaxy smartphone.